

### **Thomas Carr @ The Olive Room - Cancellation Policy**

*The Olive Room is a very small restaurant as so, it is necessary for us to use a cancellation policy on all reservations.*

*At the point of booking, credit card details will be requested to confirm your reservation. For bookings of 4 people or more, a deposit of £20 per person will be taken and held.*

*Should you need to make any changes or cancel your booking, you must do so within 48 hours of your planned visit.*

*Thomas Carr Dining reserves the right to charge a cancellation fee to the given credit cards details should a cancellation or no show occur after the 48 deadline has passed. The cancellation fee in these instances will be £50 per person booked.*

*We will always make all endeavours to fulfil the booking and if we're able to, no cancellation fee will be applied. The fee reflects costs incurred in staffing, food and/or beverages ordered in and lost revenue from turning other potential customers away.*

*If you have any questions regarding our cancellation policy at all or wish to discuss in more detail, please get in touch via our contact form.*